



Carlisle Dance Academy

Quality Assurance

At Carlisle Dance Academy it is our aim to ensure we are committed to ongoing quality assurance. The purpose of this policy is to outline potential improvements through evaluation and action planning.

Within this document 'stakeholders' include; students, parents/carers, teachers, our affiliated organisation- NCDTA. Laura Irwin holds the overall accountability for quality assurance.

Carlisle Dance Academy aims to:

- Understand and meet student requirements and aim to exceed expectations.
- Provide high quality training which will challenge students to reach their personal potential.
- Ensure all children are safe in all aspects of their training.
- Provide a high quality service to customers and aim to maintain excellent relationships.

In order to do this we will:

- Uphold good levels of communication with our stakeholders and inform them of relevant changes via our online programme 'Coacha' social media, email and our website.
- Ensure our terms and conditions are easily visible to all.
- Respond quickly to any complaints.
- Keep up to date records of all students contact details, medical requirements and other needs.
- Make sure our policies meet regulatory and relevant professional standards.
- Plan an effective program of learning to support individual needs.
- Provide a safe and creative learning environment with up to date risk assessments in place.
- Provide quality resources in order to deliver excellent tuition.
- Ensure Carlisle Dance Academy staff have appropriate qualifications, knowledge, skill and experience for the classes they teach.
- Ensure all Carlisle Dance Academy staff provide an up to date DBS check and safeguarding certificate,
- Support Carlisle Dance Academy staff with personal development via training, reflective practice and continuing professional development opportunities.

Reviewed by Owner/Principle: L. Irwin _____

Date: June 2024

Date to be reviewed: June 2025